

EREWASH DIRECTORY OF SUPPORT SERVICES

Updated September 2016

Erewash Directory of Support Services

There are more than 30 support services in Erewash which give “Housing related support”.
The services give support to nearly 3,000 vulnerable people in Erewash.

This directory contains details of most of the housing-related support services which we are aware of in Erewash.

Links are provided to websites, where possible, and these should provide much more detailed information about each service.

What is Housing Related Support?

Housing Related Support assists vulnerable people to live independently in the community.

It does not provide personal care, but compliments housing, health and social care services.

Housing Related Support Services include:-

Floating Support – support in any type of home e.g. private rented, owner occupier or local authority tenancy.

Supported Housing – Providing accommodation and support e.g. in a refuge, hostel, or rooms in a shared house with on-site support

Some of these services are funding by the Derbyshire Accommodation and Support Team - DAST

For more information, see the Derbyshire County Council website

http://www.derbyshire.gov.uk/social_health/adult_care_and_wellbeing/accommodation_and_housing/housing_support/default.asp

As at September 2016 – we are contacting all service providers to check for any changes to their service or contact details.

We will amend these on the website as soon as possible.

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Young People aged 16 – 24

Including Care Leavers; Young Offenders; Teenage Parents; Young People with Substance Misuse problems)

Provider	What is the service?	Who is it for?	Level of Support	Location	Number of units in Erewash	Contact Details
SAFE consortium (Framework and Stonham)	Supported housing (shared or self-contained)	Young people (16-24) who are homeless or at risk of losing their home Including: - Teenage parents and young pregnant women - Care leavers - Young offenders - Young people with substance misuse issues - Young people at risk	4 hours per week average per person	Ilkeston & Long Eaton	23 initially, but may reduce over time	Referrals or more info: Central Access Point (CAP). t: 0800 055 6184 w: www.centralaccesspoint.org e: CAP@frameworkha.org Val Roberts House, 25 Gregory Boulevard, Nottingham NG7 6NX More information/ partnership working: Rik Hughes - Operations Manager t: 0115 841 7711 e: r.hughes@frameworkha.org
Canaan Trust (also listed in Adults 25+ services below)	Supported housing (shared or self-contained), Person Centred tailored support with dedicated Support Worker and Pastoral Worker. In-house College (National Tests – dedicated fully equipped facility); full Living Skills programme; Healthy Living Programme including gym & swim; full Move-On pack provision and support into own tenancy. (not DAST funded))	Single homeless males (16 - 60), with support needs and offenders or people at risk of offending people with learning difficulties	. 24-7, 365 on site staffing	Long Eaton	9	Jordan House 14 Main Street Long Eaton NG10 1GR Tel: 0115 946 4903 Fax: 0115 9441543 office@canaan-trust.co.uk Website: www.canaan-trust.co.uk
		Single homeless males (16 - 60), with support needs and offenders or people at risk of offending, people with learning difficulties	24-7, 365 support	Cranmer Street, Long Eaton	3	
Tuntum Housing Association	Foyer (not DAST funded)	Single homeless with support needs and young people at risk (16-25)	Housing Management – details etc to be confirmed. Support needs covered by SAFE floating support	Long Eaton	9	TunTum Foyer 100 Derby Road Long Eaton NG10 4LS Tel: 0115 946 3306 Fax: 0115 9461139 Website: http://www.tuntum.co.uk/ 100derbyroad@tuntum.co.uk

Young People aged 16 – 24 Including Care Leavers; Young Offenders; Teenage Parents; Young People with Substance Misuse problems)

Provider	What is the Service?	Who is it for?	Level of Support	Location	Number of units in Erewash	Contact details
Derventio Housing Trust (SmartShare) (also in Adults Aged 25+ provision – see below)	Shared, supported housing (Not DAST funded)	Single homeless with support needs (18+)	Clients expected to have minimal support needs	Erewash	31	Derventio Housing Trust 33 Boyer Street, Derby DE22 3TB Tel: 01332 292776 Email: info@derventiohousing.com
Derventio Housing Trust (Rooms4Two) (also in Adults Aged 25+ provision – see below)	Shared housing and “matching” service (not DAST funded)	Single aged 18 – 34 capable of maintaining a tenancy	Clients expected to have minimal support needs	Erewash	30	Derventio Housing Trust 33 Boyer Street, Derby DE22 3TB Tel: 01332 292776 Email: info@derventiohousing.com
Tuntum Housing Association	Supported houses Shared and self-contained (not DAST funded)	Teenage Parents 16-18 Lone Parents/Couples Pregnant or parents..	Housing Management and minimal support needs from Tuntum. Other support needs covered by SAFE floating support	Ilkeston & Long Eaton	13	c/o TunTum Foyer 100 Derby Road Long Eaton NG10 4LS Tel: 0115 946 3306 Fax: 0115 9461139 Website: http://www.tuntum.co.uk/ 100derbyroad@tuntum.co.uk
Trident	Supported Accommodation (not DAST funded)	Accommodation and related support services to young people leaving residential and foster care.	To be confirmed	Ilkeston	5	The Old Bake House 4 Wharcliffe Road Ilkeston Derbyshire DE7 5HF Tel: 0115 932 6524
SAFE consortium (Framework and Stonham)	Floating Support	Young people (16-24) who are homeless or at risk of losing their home: - Teenage parents and young pregnant women - Care leavers - Young offenders - Young people with substance misuse issues -YP at risk	4 hours per week average per person	56 across Erewash and South Derbyshire	28 approx	Referrals or more info: Central Access Point (CAP). t: 0800 055 6184 w: www.centralaccesspoint.org e: CAP@frameworkha.org Val Roberts House, 25 Gregory Boulevard, Nottingham NG7 6NX More information/ partnership working: Rik Hughes - Operations Manager t: 0115 841 7711 e: r.hughes@frameworkha.org

**Adults aged 25+
(including offenders, people with substance misuse problems, single homeless)**

Provider	What is the service?	Who is it for?	Level of Support	Location		Contact Details
Derbyshire Directions consortium (P3; Nottingham Community HA; NACRO)	12 bed Hostel (Artemis House) 18 bed spaces in Shared Housing or Single person fully furnished flats (also access to accommodation in South Derbyshire)	Males & Females Age 25+ Single homeless; People with Substance misuse problems; Offenders	Artemis house Hostel staffed 24 hours – average 10 hours per week housing-related support each person Clients in other accommodation - average 2.15 hours per week	Long Eaton and Ilkeston	30	Derbyshire Directions Artemis House 22-24 Clarence Road Long Eaton Derbyshire NG10 3NQ Phone: 01159 729874 Fax: 01159 728724 Email: Artemis.house@p3charity.org Web : www.p3charity.org <i>Info about South Derbyshire accommodation - Sharon Perry on 01283 819944</i>
Derbyshire Directions consortium (P3; Nottingham Community HA; NACRO)	Floating Support	Single homeless; People with Substance misuse problems; People with “dual diagnosis”. Homeless families and couples Other vulnerable people (but <u>not</u> Learning Disabilities, people with mental health problems; People aged 60+; people under MAPPA; people under age 25)	Average 2.15 hours per week	60 across South Derbyshire and Erewash	30 approx	Derbyshire Directions Gladstone House Market Street Ilkeston Derbyshire DE7 5RB Phone: 0115 930 6326 Fax: 0115 930 7551 Email: DerbyshireDirectionsUsers@ncha.org.uk
NACRO (as part of the Derbyshire Directions consortium)	Floating Support	Offenders aged 25+ (including at risk of offending)	Average 2.15 hours per week	30 across South Derbyshire and Erewash	15 approx	Derbyshire Directions Gladstone House Market Street Ilkeston Derbyshire DE7 5RB Phone: 0115 930 6661 Fax: 0115 930 7551 Email: Derbyshiredirectinos@nacro.org.uk

**Adults aged 25+
(including offenders, people with substance misuse problems, single homeless)**

Provider	What is the service?	Who is it for?	Level of Support	Location		Contact Details
Canaan Trust (also listed in young people services above)	Supported housing (shared or self-contained), Person Centred tailored support with dedicated Support Worker and Pastoral Worker. In-house College (National Tests – dedicated fully equipped facility); full Living Skills programme; Healthy Living Programme including gym & swim; full Move-On pack provision and support into own tenancy. (not DAST funded)	Single homeless males (16 - 60), with support needs and offenders or people at risk of offending people with learning difficulties	24-7, 365 on site staffing	Long Eaton	9	Jordan House 14 Main Street Long Eaton NG10 1GR Tel: 0115 946 4903 Fax: 0115 9441543 office@canaan-trust.co.uk Website: www.canaan-trust.co.uk
		Single homeless males (16 - 60), with support needs and offenders or people at risk of offending, people with learning difficulties	24-7, 365 support	Cranmer Street, Long Eaton	3	
Derventio Housing Trust (SmartShare) (also in young people provision – see above)	Shared, supported housing (not DAST funded)	Single homeless with support needs (18+)	Clients expected to have minimal support needs	Erewash	31	Derventio Housing Trust, 33 Boyer Street, Derby DE22 3TB Tel: 01332 292776 Email: info@derventiohousing.com
Derventio Housing Trust (Rooms4Two) (also in young people provision – see above)	Shared housing and “matching” service (not DAST funded)	Single aged 18 – 34 capable of maintaining a tenancy	Clients expected to have minimal support needs	Erewash	30	Derventio Housing Trust, 33 Boyer Street, Derby DE22 3TB Tel: 01332 292776 Email: info@derventiohousing.com

People with mental ill health

Provider	What is the service?	Who is it for?	Level of Support	Location	Contact Details
iDecide consortium (P3; Amber Trust and Derbyshire Federation for Mental Health)	Supported housing (shared or self-contained)	People with mental ill health (all ages)	Up to 4 hours per week	Long Eaton and Ilkeston	31 Cassie McGowan Telephone: 0115 930 6661 Email: cassie.mcgowan@p3charity.org iDecide Gladstone House Market Street Ilkeston Derbyshire DE7 5RB Fax: 0115 930 6661 www.idecidederbyshire.org
iDecide consortium (P3; Amber Trust and Derbyshire Federation for Mental Health)	Floating support	People with mental ill health (18-65)	Up to 4 hours per week	Erewash and South Derbyshire	17 Cassie McGowan Telephone: 0115 930 6661 Email: cassie.mcgowan@p3charity.org iDecide Gladstone House Market Street Ilkeston Derbyshire DE7 5RB Fax: 0115 930 6661 www.idecidederbyshire.org

People at risk of domestic abuse

Provider	What is the service?	Who is it for?	Level of support	Location		Contact Details
Trident Reach	Supported Accommodation – dispersed houses	People fleeing domestic Abuse (men, women and children)	To be confirmed 4 hours per week average	Long Eaton and Ilkeston	4 Likely to be increased	Domestic Abuse Accessline – 0800 0884 194 www.reachthecharity.org.uk annap@reachthecharity.org.uk
Trident Reach	Floating Support	People fleeing domestic Abuse (men, women and children)	To be confirmed 4 hours per week average	Approx 42 across Erewash and South Derbyshire	21 approx	Domestic Abuse Accessline: – 0800 0884 194 www.reachthecharity.org.uk annap@reachthecharity.org.uk

Move-on Accommodation

This is accommodation for people moving on from supported accommodation.

Provider	What is the service?	Who is it for?	Level of Support	Location		Contact Details
P3 Move-on	Second-stage move on accommodation Fully furnished self-contained flats (not DAST funded)	Priority given to aged 16-25 with low-level or no support needs, but will take clients age 25+	Housing Management from P3 only If the client has any support needs, this will be covered by appropriate floating support providers and should be in place before the client moves in.	Long Eaton	12	c/o Artemis House (P3) Clarence Road Long Eaton NG10 3NQ Tel: 0115 972 9874 Fax: 0115 9728724 Email : artemis.house@p3charity.org Web: www.p3charity.org

People with learning disabilities

Provider	What is the service?	Who is it for?	Exclusions	Location		Contact Details
Enable Housing Association Ltd	Supported housing (shared or self-contained)	People with learning disabilities (all age groups)	People who misuse alcohol, people who misuse drugs, people with arson convictions and people with pets	Amber Valley, Bolsover, Chesterfield, Derbyshire Dales, Erewash and High Peak	2	Enable Housing Association Ltd, Area Office, 95 Sheffield Road, Chesterfield, Derbyshire, S41 7JH. Tel: 01246 550515
Mencap	Supported housing (shared or self-contained)	People with learning disabilities (all age groups)	No specific exclusions: decided on case by case basis	Amber Valley and Erewash	33	Tel: 0121 707 7877 Helpline: 0808 808 1111. Email: information@mencap.org.uk www.mencap.org.uk
Nottingham Community Housing Association	Housing Related Floating Support and Housing Options Support	People with learning disabilities (18+)	No specific exclusions: decided on case by case basis	67 across the whole of Derbyshire	9 approx	Personalised Support Team – Derbyshire. Room 12 Pinemont Business Centre Dunston Road Business Park Dunston Road Chesterfield S41 9QD Tel: 01246 261615 Email: careandsupportderbyshire@ncha.org.uk www.personalisedsupport.co.uk
United Response	Supported Living	People with learning disabilities	Varies	Across Derbyshire and Nottingham	To be confirmed	United Response Area Office Eleanor House Albert Street Ilkeston DE7 5GS

Older people with support needs

**NOTE – ALL OLDER PEOPLE SUPPORT SERVICES (Other than Housing Options for Older People)
SUBJECT TO DAST RETENDERING AS AT SEPTEMBER 2012**

Provider	What is the service?	Who is it for?	Level of Support	Location		Contact Details
Derwent Living	Community alarm	Older people with support needs (55+) and people with a physical or sensory disability (40+)		Amber Valley, Bolsover, Chesterfield, Derbyshire Dales and Erewash	19	Derwent Living, No. 1 Centro Place, Pride Park, Derby, DE24 8RF. Tel: 01332 346477 info@derwentliving.com www.derwentliving.com
Three Valleys Housing Ltd	Older Persons Support Service	Older people with support needs (55+)		Erewash	700 approx	Three Valleys Housing Ltd, Three Valleys House, Bramley Road, Long Eaton NG10 3SX Tel: Tel: 0800 389 8083 Info@threevalleyshousing.com www.threevalleyshousing.com
	Community Alarm				900 approx	
Three Valleys Housing Ltd	Resident warden	Frail Elderly		Long Eaton, Sandiacre & Ilkeston	103	Three Valleys Housing Ltd, Three Valleys House, Bramley Road, Long Eaton NG10 3SX Tel: Tel: 0800 389 8083 Info@threevalleyshousing.com www.threevalleyshousing.com
Metropolitan	Community alarm	Older people with support needs (55+)		Erewash and North East Derbyshire	525	SPIRITA 68-84 Alfreton Road, Nottingham, NG7 3NN Tel: 0115 9887100 gill.newton@spirita.org.uk

Older people with support needs

**NOTE – ALL OLDER PEOPLE SUPPORT SERVICES (Other than Housing Options for Older People)
SUBJECT TO DAST RETENDERING AS AT SEPTEMBER 2012**

Provider	What is the service?	Who is it for?	Level of Support	Location		Contact Details
Riverside ECHG (formerly English Churches Housing group)	Sheltered housing	Older people with support needs (60+)		Erewash	54	Julie Thornley, Property Administrator, Riverside ECHG, Unit 3, Little Chester Park, Alfreton Road, Derby DE21 4AA, Tel 01332 222922 01332222920 Fax 01332 222933 Julie.thornley@riverside.org.uk Website: riverside.org.uk
Metropolitan	Sheltered housing	Older people with support needs (60+)		Erewash	12	SPIRITA 68-84 Alfreton Road, Nottingham, NG7 3NN Tel: 0115 9887100 denise.watt@spirita.org.uk
I Decide consortium (P3 and Amber Trust)	Derbyshire Older People's Housing Options Service Advice and support	Anyone over the age of 50 who is vulnerable or to anybody of any age who is the main carer of an older person	Determined on a case by case basis	Erewash	40 -50 cases	Vanessa Rhodes iDecide C/o P3 Gladstone House Market Street Ilkeston Derbyshire DE7 5RB Telephone: 0115 9072244 Ext 3598 or 0115 9306661 Email: vanessa.rhodes@p3charity.org www.idecidederbyshire.org