

## Other useful numbers:

**Citizens Advice Bureau**  
Tel: 0115 944 1646

**Council's Homeless Team**  
Tel: 0845 907 2244 Ext 3590  
(local rate number)

**Derbyshire Housing Aid**  
Free impartial housing advice  
Tel: 01332 297611  
Freephone: 0800 318034

**Homeless Out of Office Hours  
Rapid Response Team**  
Tel: 01773 728222

**Hostels, advice & support services**  
www.homelessuk.org

**Shelter - free housing advice helpline**  
Tel: 0808 800 4444

**Samaritans**  
Tel: 0845 790 9090

**Victim Support**  
Tel: 0845 30 30 900

**Women's Aid**  
Tel: 0808 2000 247



# Harassment and illegal eviction

Large print, taped or other language  
versions of all or any part of  
this leaflet can be made  
available on request

Please telephone 0845 907 2244

"જો તમારે આ માહિતીની તમારી પોતાની ભાષામાં જરૂર હોય, તો નીચેની પદ્ધતિઓમાંથી એકનો ઉપયોગ કરીને કાઉન્સિલનો સંપર્ક સાધો."

如果您需要您自己语言的此信息，请通过以下方法之一与委员会联系。

"ਜੇ ਇਹ ਜਾਣਕਾਰੀ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦੀ ਹੋਵੇ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠ ਲਿਖਿਆਂ ਵਿਚੋਂ ਕਿਸੇ ਇੱਕ ਤਰੀਕੇ ਦੀ ਵਰਤੋਂ ਕਰਦੇ ਹੋਏ ਕੌਂਸਲ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।"

"اگر آپ کو یہ معلومات اپنی زبان میں درکار ہوتی، براہ کرم درج ذیل میں سے کوئی طریقہ استعمال کرتے ہوئے کونسل سے رابطہ کریں۔"



0845 907 2244



communications@erewash.gov.uk



Ilkeston Town Hall, Wharnccliffe Road,  
Ilkeston, Derbyshire DE8 5RP  
Long Eaton Town Hall, Derby Road,  
Long Eaton, Derbyshire Ng10 1HU



## Problems with your landlord?

If you rent your home and your landlord tries to force you out or evicts you without following the proper procedures, they could be guilty of a criminal offence. If you are being forced out of your home, we can help by:

- Giving you advice about your legal rights;
- Contacting the landlord and persuading or warning him/her to stop behaving unlawfully;
- Consider prosecuting the landlord if he/she continues to behave unlawfully.

**You should always tell the police if you have been harassed or unlawfully evicted.** This is particularly important if you have been threatened or assaulted, or if your property has been damaged or stolen. In an emergency always call 999.

## Harrassment

Harrassment is where a landlord, or someone else, deliberately makes life difficult for you, to try to make you leave, or stop you from using your legal rights. Some examples are:

- Cutting off your water, gas or electricity;
- Using threatening behaviour to make you leave;
- Trying to make you sign an agreement that takes away your legal rights;
- Interfering with your possessions;
- Moving into part of your home

## Illegal eviction

This is when someone forces you to leave your home illegally. This could be done by:

- Physically throwing you out of your home;
- Changing the locks;
- Stopping you from getting into part of your home.

**If you think your landlord or their agent is harassing you, contact the Council immediately on 0845 907 2244 Extension 3590 (local rate no.)**

## It is illegal to evict a tenant without an order from the court

If your landlord does not have a order from a Court giving hiproperty, then any action to remm possession of the ove you from the property is illegal.

There are a few exceptions where a landlord does not require a court to say the tenant has to leave, and these include:

- If you and your landlord live in the same house, where you share the bathroom and kitchen;
- You do not pay rent for your accommodation;
- In these cases the landlord is required to give reasonable notice.

## If you are illegally evicted we will help you with storage of your furniture.

If your landlord does not maintain your property to a reasonable standard, you can contact our Environmental Health Section on **0845 907 2244** (local rate number).

