

Other useful contacts:

Citizens Advice Bureau
Tel. 0870 121 2028

Council's Housing Options Team
Tel. 0845 907 2244 Ext 3590
(Local rate number)

Derbyshire Housing Aid
Free impartial housing advice
Tel. 01332 287850

Homeless Out of Office Hours?
Rapid Response Team
Tel. 01773 728222

Hostels, advice & support services
www.homelessuk.org

Shelter free housing advice helpline
Tel. 0808 800 4444

Samaritans
Tel. 0845 790 9090

Victim Support
Tel. 0845 30 30 900

Women's Aid
Tel. 0808 2000 247

Updated May 2008



**Large print, taped or other
language versions of all or any
part of this leaflet can be made
available on request**

Please telephone 0845 907 2244

Helping to Prevent Your Homelessness

If you need this information in your language, please contact us using one of the methods below.

“જો તમારે આ માહિતીની તમારી પોતાની ભાષામાં જરૂર હોય, તો નીચેની પદ્ધતિઓમાંથી એકનો ઉપયોગ કરીને કાઉન્સિલનો સંપર્ક સાધો.”


如果您需要您自己语言的此信息，请通过以下方法之一与委员会联系。

“ਜੇ ਇਹ ਜਾਣਕਾਰੀ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦੀ ਹੋਵੇ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠ ਲਿਖਿਆਂ ਵਿੱਚੋਂ ਕਿਸੇ ਇੱਕ ਤਰੀਕੇ ਦੀ ਵਰਤੋਂ ਕਰਦੇ ਹੋਏ ਕੌਂਸਲ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।”

آپ کے لیے معلومات اپنی زبان میں یا جسے آپ چاہیں تو ہر زبان میں بھیجیں۔ اسے اس کے طریقوں میں کسی ایک کا استعمال کرتے ہوئے کونسل سے رابطہ کیجئے۔

 **0845 907 2244**

 **communications@erewash.gov.uk**

 **Ilkeston Town Hall, Wharnccliffe Road, Ilkeston, Derbyshire DE7 5RP**
Long Eaton Town Hall, Derby Road, Long Eaton, Derbyshire NG10 1HU



Background

The Housing Options Team can provide advice and assist to prevent your homelessness.

It is vital that if you are threatened with homelessness you can contact the team immediately.

We can help by talking to other people such as:

- Landlords
- Housing Associations
- Mortgage companies
- Housing benefits staff

And other agencies including

- Debt
- Advice
- Support
- Mediation, such as talking to friends and relatives, if this is helpful

Where can I get help?

If you wish to see a member of the Housing Options Team for further advice please telephone the Housing Options Team on 0845 907 2244 ext 3590 for details of drop in times and dates. This information is also available from Ilkeston and Long Eaton Town Hall receptions or via the website www.erewash.gov.uk/housing/housingadvice

If it suits you better you can telephone us on **0845 907 2244 ext 3590** for advice or if you wish, you can email us on

homelessness@erewash.gov.uk

If you are homeless today, drop in or telephone **immediately**.

Other useful information can be found on our website:

www.erewash.gov.uk/housing/housingadvice

What should I do next?

Get in touch with the Housing Options Team. Please try to give as much information as you can about your situation. This could include:

- Landlords contact details
- Mortgage company details
- Money you get and spend

This will help when we look at your application.



What if your homelessness cannot be prevented?

We will try to help you keep your home if at all possible. There will be some cases where we are unable to stop you becoming homeless. If this happens a Housing Options Officer will try to help you. In this case temporary accommodation may be provided whilst we look at your application. We will also look at what other options there may be for you. This may mean we have to speak to other agencies on your behalf.

