

Other useful contacts:

Citizens Advice Bureau
Tel. 0870 121 2028

Council's Housing Options Team
Tel. 0845 907 2244 Ext 3590
(Local rate number)

**Homeless Out of Office Hours?
Rapid Reponse Team**
Tel. 01773 728222

Hostels, advice & support services
www.homelessuk.org

Shelter free housing advice helpline
Tel. 0808 800 4444

Samaritans
Tel. 0845 790 9090

Victim Support
Tel. 0845 30 30 900

Women's Aid
Tel. 0808 2000 247

Job Centre
Tel: 0115 944 8000

Connexions
Tel: 0115 973 2806

Addaction
Help with addictions
Tel: 0115 930 9442

Breakout
Young Persons Substance Misuse Service
Tel: 01773 829966

Space Project
Sexual Health Services
Tel: 01332 364445

**Large print, taped or other language
versions of all or any part
of this leaflet can be made
available on request**

Please telephone 0845 907 2244

If you need this information in your language, please contact us using one of the methods below.

“જો તમારે આ માહિતીની તમારી પોતાની ભાષામાં જરૂર હોય, તો નીચેની પદ્ધતિઓમાંથી એકનો ઉપયોગ કરીને કાઉન્સિલનો સંપર્ક સાધો.”

如果您需要您自己语言的此信息，请通过以下方法之一与委员会联系。

“ਜੇ ਇਹ ਜਾਣਕਾਰੀ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦੀ ਹੋਵੇ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠ ਲਿਖਿਆਂ ਵਿਚੋਂ ਕਿਸੇ ਇੱਕ ਤਰੀਕੇ ਦੀ ਵਰਤੋਂ ਕਰਦੇ ਹੋਏ ਕੌਂਸਲ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।”

آگر آپ یہ معلومات اپنی زبان میں چاہتے ہیں تو براہ مہربانی نیچے دیے گئے طریقوں میں سے کسی ایک کا استعمال کرنے سے پہلے سے رابطہ کیجئے۔



0845 907 2244



communications@erewash.gov.uk



**Ilkeston Town Hall, Wharnccliffe Road, Ilkeston, Derbyshire DE7 5RP
Long Eaton Town Hall, Derby Road, Long Eaton, Derbyshire NG10 1HU**

Updated May 2008



Housing Advice for Young People

Are you aged 16-21 years old?



Background

Within the Housing Options Team we have a Young Persons Support Officer who can offer help to young people who are in crisis, in fear of losing their home or who just need some housing advice.

They will try to help young people who are in crisis and who may be in fear of losing their home or who just need some housing advice.

We can help by talking to other people such as:

- Family, friends and relatives, if you think this will help
- Housing Associations
- Landlords
- Housing benefits staff

And other agencies including

- Job Centre
- Connexions
- Drug & Alcohol services, if you want help with an addiction

We can help with filling in forms:

- Housing Applications
- Housing Benefit claim

We can make sure you get some support, if you think it would help.

What should I do next?

Get in touch with the Young Persons Support Worker. Please try to give us as much information as you can about your situation. This could include:

- Landlords contact details
- Family or friend details
- Money you get and spend

This will help when we look at your case.

What if the Young Persons Support Officer cannot help?

We will ensure you are passed to the right agency who can help.

Where can I get this help?

Telephone 0845 907 2244 extension 3590 to speak to the Young Persons Support Officer or a member of the Housing Options Team. If you wish to see an Officer drop in sessions are held at Ilkeston and Long Eaton, contact the team for details of dates and times.

You can also access us by:-

email: homelessness@erewash.gov.uk

text: 0780 0074921

website: www.erewash.gov.uk/housing/housingadvice

If you are homeless today, contact us **immediately**.

For out of office hours contact the Emergency Duty Team on 01773 728222

