

# meeting notes

**Title:** Long Eaton and South Community Forum

**Date:** Thursday 17 October 2013

**Venue:** Long Eaton Town Hall

**Apologies:** Christopher Corry-Thomas; David Pinney; Dave Reynolds; Katharine Stewart; Councillor Steve Bilbie; Councillor Terry Holbrook; Councillor Jennifer Hulls; Councillor Vera Tumanow; Councillor Mike Wallis.

No.	Subject	Action / Lead Officer
1	<p><b>Welcome from the Chair</b> (Mike Powell)</p> <p>Mike Powell (MP) welcomed everyone to the meeting. MP explained that the agenda item regarding a presentation from Derby Hospitals on their new five year plan was not to take place as the organisation did not have the personnel available to make the presentation.</p>	
2	<p><b>NHS Erewash Clinical Commissioning Group</b></p>	
2.1	<p>MP introduced Lynn Wilmott-Shepherd (LWS) and Dan Whalley (DW) from NHS Erewash Clinical Commissioning Group (CCG). LWS and DW delivered a presentation that outlined the organisation's future intentions for the commissioning of health services.</p>	
2.2	<p><i>A copy of the presentation slides is available to download from <a href="http://www.erewash.gov.uk/your-council/consultation/community-forums/long-eaton-and-south.html">http://www.erewash.gov.uk/your-council/consultation/community-forums/long-eaton-and-south.html</a></i></p>	
2.3	<p>LWS explained that the Erewash CCG want to obtain feedback from Erewash residents regarding their thoughts of the current service and what they would like to see in the future. Feedback forms were provided on the night. Residents can share their views by contacting:</p> <ul style="list-style-type: none"> <li>• <a href="http://www.nhserewash.com">www.nhserewash.com</a></li> <li>• <a href="mailto:enquiries@nhserewash.com">enquiries@nhserewash.com</a></li> <li>• 0115 931 6172</li> <li>• Attending 'Patient Participation Groups'.</li> </ul>	
2.4	<p><i>Chair:</i> Regarding the boundaries of where the Erewash CCG works, how do you address the boundary issues between Erewash,</p>	

	<p>Amber Valley, Broxtowe and so on?</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> CCGs work together. We have joint meetings. Adult care work is organised across the county so, by definition, we have to have similar services. We do have quite a lot of patients that go to QMC in Nottingham. We do link in with them to ensure a continuity of service delivery.</p>	
2.5	<p><i>Question from resident:</i> Two questions. Mental health support. Where are you going to get the expertise from? How are you going to get GPs to work across 7 days?</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> An extra £50 million, nationally, is being put in to help achieve seven day working in GP surgeries. The suggestion is that each surgery is open seven days per week, between 8:00am and 8:00pm. It would be very costly. It may mean that a number of surgeries get together to cover the weekends. For most surgeries the weekday opening hours would be a slight extension of current opening hours. It is an issue and we are working closely with our GPs to find a model that works. We are applying to be a 'pilot scheme' to see what works.</p> <p>We will have to change the NHS contracts that people work to. Some people do not want to work across seven days. We are already extending services across the weekends for our community teams. People in the NHS realise that this is something that has got to happen.</p>	
2.6	<p><i>Question from Councillor Kevin Miller:</i> Are costs fixed or negotiable when you're procuring services?</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> Some will be fixed, but we are being encouraged to look at different methods to help achieve better outcomes for patients i.e. across a number of providers. The pricing structure is changing but a lot will remain fixed.</p>	
2.7	<p><i>Statement from Councillor Garry Hickton:</i> Seven day opening for GP surgeries is a good thing for shift workers as they can get to the doctors without upsetting their shift pattern.</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> We recognise that it is a good thing. We're just grappling with how to do it.</p>	
2.8	<p><i>Councillor Kewal Athwal:</i> Your presentation covered more of what seems like a wish list. It seems like work in progress. Would this be correct to say?</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> Some of it is, yes, but we have already made a number of things happen. We now have to make the proposals real and make</p>	

	<p>them happen. We do this through a proper project management structure.</p> <p><i>Councillor Kewal Athwal:</i> How are your budgets worked out?</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> Budgets are based on per head of population, area level of deprivation, plus other criteria, but the criteria are changing.</p> <p><i>Councillor Kewal Athwal:</i> Do you undertake checks for cancer?</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> Such checks are commissioned by NHS England. We work in partnership with the acute hospitals to make sure they are meeting their targets on cancer screening.</p>	
2.9	<p><i>Statement from resident:</i> I'm not sure that you will be able to deliver what was covered in the presentation.</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> We are genuinely trying to make those things happen with the resources that we've got. We focus on looking at the outcomes from someone's treatment, and this will in time link to how we pay our providers.</p>	
2.10	<p><i>Statement from resident:</i> Chiropody for Derbyshire is diabolical. The length of time between appointments is poor.</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> We don't commission chiropody but we do commission podiatry. Specific examples of poor service should be fed through our complaints procedure.</p>	
2.11	<p><i>Question from resident:</i> Why is West Hallam not included in the Erewash CCG's remit?</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> The GPs in West Hallam decided that they wanted to link with Southern Derbyshire CCG rather than Erewash CCG.</p>	
2.12	<p><i>Question from resident:</i> Is long term psychotherapy not available in Erewash?</p> <p><i>Lynn Wilmott-Shepherd, Commissioning and Delivery Director:</i> Yes, through the IAPT programme within Erewash and a patient is allowed six treatments, which is the same as in other areas.</p>	
2.13	<p><i>Statement from resident:</i> <i>Resident gave three examples of his own negative experiences, including stating that a doctor was not available at a Long Eaton surgery at 4:00pm in the afternoon.</i></p>	

2.14	MP thanked LWS and DW for their presentation. LWS and DW left the meeting.	
3	<b>Inspector Katie Andrews, Derbyshire Constabulary</b>	
3.1	Inspector Katie Andrews (KA) stated that she had been in the police for 17 years, mainly based in Derby city. Since moving to Long Eaton section a main focus is in looking to develop partnership working. The Long Eaton team has changed slightly. There is a new Safer Neighbourhoods Team (SNT) Sergeant, Liam Caldecott. KA emphasised that the police are there to listen to the problems and issues of the community and highlighted that the police cannot solve the problems of crime and disorder alone but need to work together with the community and our partners to make a difference.	
3.2	Long Eaton currently records a reduction in crime year to date by 5.4%. Crime is on the increase across the Force. There has been a fall of 10% in incidents of anti-social behaviour (ASB) on Long Eaton section.	
3.3	In terms of the priorities of the local SNTs: <ul style="list-style-type: none"> <li>• There have been incidents of ASB at the park on Doncaster Avenue in Sandiacre. The police have seized a motorbike from this location.</li> <li>• Noise nuisance at Trent Lock.</li> <li>• The theft of motor vehicles, particularly in recent weeks. Tools and sat navs from vans in particular. Plain clothes patrols are in operation as a result.</li> <li>• Bike thefts in Long Eaton. The majority are insecure bikes outside shops, in sheds and garages. A bike marking scheme will take place at Long Eaton Cycles on 25 October between 1:00pm and 3:00pm.</li> <li>• There are a number of events coming up such as the fair, bonfire night, etc. The police have posters about no 'trick or treating' that are available.</li> <li>• On the Petersham estate there are issues with ASB and problem families. Looking at introducing ASBOs there and would welcome people coming forward with more information.</li> <li>• Drug warrants have been issued and been successful. There have been a number of arrests and subsequent sentences.</li> <li>• ASBOs for residents from Cobden Street.</li> <li>• A high profile road safety campaign based at West Park Leisure Centre.</li> <li>• Farm watch in the rural area.</li> <li>• New Neighbourhood Watch group in Borrowwash area.</li> </ul>	
3.4	KA asked that residents call 101 if they have any information.	

4	<p><b>Questions for officers</b></p>	
4.1	<p><i>Question from resident:</i></p> <p><u>Vehicles driving along High Street, Long Eaton</u>  Motorists drive in this area, through the market stalls. Cyclists travel along this route too. Motorists enter the High Street past the 'no entry' signs. Isn't it time to fully pedestrianise the High Street? There are many car parks close to the High Street with ample bays for drivers with disabilities.</p> <p><i>Councillor Roland Hosker:</i>  Derbyshire County Council (DCC) has got to make big savings. We're not doing the minor works as we have to prioritise major works. The signage is probably not seen as a priority.</p> <p><i>Paul Jameson, Local Area Forum Liaison Officer, Derbyshire County Council:</i>  There seems to be two elements to this issue. The moving traffic offences are a police responsibility which they can enforce. I would echo what Councillor Hosker said regarding the need to prioritise works. DCC's Traffic &amp; Safety Team are aware of the situation here – particularly in regard to cyclists. However, a review of the situation cannot be treated as a high priority as the road safety issues are comparatively low in comparison with other more urgent works that the team have to deal with.</p> <p><i>Chair:</i>  Can I request that Inspector Katie Andrews and the officers concerned liaise with each other and clarify how we are going to resolve this issue?</p> <p><i>Inspector Katie Andrews, Derbyshire Constabulary:</i>  I will speak with Derbyshire County Council and Erewash Borough Council to see how we can resolve it.</p>	<p><i>Action: Inspector Katie Andrews to speak to DCC and EBC</i></p>
4.2	<p><i>Question from resident:</i></p> <p><u>Police cover</u>  I have noticed youths on bikes checking cars for valuables. There seems to be no undercover policing on a night to combat this.</p> <p><i>Inspector Katie Andrews, Derbyshire Constabulary:</i>  The Police do work 24 hours. We work shifts. We have marked and unmarked vehicles. We also have plain clothes officers walking around at key times in key locations.</p>	
4.3	<p><i>Statement from resident:</i></p> <p><u>Police feedback</u>  I'm a resident of Borrowash and I attend our local Police Panel meetings. The most recent Panel meeting was the best we've had in a long time. It's the first time we've had a Sergeant at a Panel meeting in five years. Also, I've heard more feedback tonight from the Inspector at this Forum than I've heard for a long</p>	

	time.	
4.4	<p><i>Question from Councillor Garry Hickton:</i></p> <p><u>Taking car driver details</u> If you see a car driver acting irresponsibly, perhaps driving illegally, and you take a note of the car registration and pass the details on to the police with a description of what you saw, can the police take any action?</p> <p><i>Inspector Katie Andrews, Derbyshire Constabulary:</i> No, because they have not seen the incident directly. The police would be in a position to contact the individual to offer advice.</p>	
4.5	<p><i>Question from resident:</i></p> <p><u>Horse riding on the pavements</u> Can Erewash Borough Council do anything to stop the riding of horses on the pavements in Draycott? People are complaining. Not only is it unsightly, it's now got to the point of not being funny. How can people be fined for leaving dog poo behind yet horse riders are not fined when their horses deposit manure on the pavements and it is left?</p> <p><i>Councillor Robert Parkinson:</i> Pavements are for pedestrians, not for horses. The issue of horse manure on pavements would not exist if the horses were kept on the roads.</p> <p><i>Ian Marsden, Consultation Officer, Erewash Borough Council:</i> I will seek a response from Scott Cartledge, Neighbourhood Warden Manager, Erewash Borough Council on this matter.</p> <p><i>Response from Scott Cartledge, Neighbourhood Warden Manager, Erewash Borough Council on 28/10/13:</i> Erewash Borough Council cannot do anything against people riding their horses on pavements. This is an offence under the Highway Code and is enforceable by the Police. A Police Officer would need to witness this to be able to action it.</p> <p>At present there is no legislation that covers horse fouling and unfortunately legislation only covers dog fouling. The following quote was taken from the Keep Britain Tidy website some time ago:</p> <p>“Dog fouling causes widespread nuisance and poses a threat to public health. Dog owners must clean up after their pets and local authorities have available legislation to enforce this. Other types of animal fouling (e.g. cat, horse and cow) do not at present cause a similar nuisance, nor do they constitute an offence. In spite of this, Keep Britain Tidy would like to see individuals in charge of animals take all steps that are reasonable and practical to deal with fouling by their animal where it does occur.”</p> <p>Therefore at this time, there is nothing any local authority can do</p>	<p><i>Action: Ian Marsden to contact Scott Cartledge.</i></p>

	to enforce this matter.	
4.6	<p><i>Question from resident:</i></p> <p><u>The proposed cycle safety scheme at Long Eaton Green / Derby Road / Nottingham Road</u></p> <p>Can we please have a progress report on when the public are going to be invited to a consultation about changes to Derby Road and Long Eaton island? Only cycle groups have been consulted so far.</p> <p><i>Paul Jameson, Local Area Forum Liaison Officer, Derbyshire County Council:</i></p> <p>The design stage has now been completed; the proposals being in line with the initial plans as summarised at the last meeting. Officers from Derbyshire County Council’s Traffic &amp; Safety Team recently met with officers from Erewash Borough Council to discuss the proposals. Borough officers will now consult with their Members whilst County officers will consult with their Members. Following this, we intend to undertake a full public consultation before the end of this calendar year. The consultation will include a public exhibition, which will allow residents to view the proposals and submitted any comments or concerns they might have. Dates and a venue for the exhibition are yet to be determined but it will be well publicised in due course.</p> <p><i>Councillor Roland Hosker:</i></p> <p>I am wholeheartedly against the proposal.</p> <p><i>Dave Bramwell, Head of Green Space and Street Scene, Erewash Borough Council:</i></p> <p>I have three questions to put to DCC on this matter:</p> <ul style="list-style-type: none"> <li>• Are DCC aware that improvements were made to the cycle path through West Park recently, which runs parallel to Derby Road and provides a route to the town centre? The proposed cycle safety scheme seems to be a duplication as there is already cycling provision to the town centre via the park.</li> <li>• A lot of work has gone into the economic regeneration of the town centre. Can DCC give assurances that this scheme will not be detrimental to the town economy?</li> <li>• In regard to the number of cycle injury collisions which have occurred along the route; what action are DCC taking in order to educate cyclists on road safety, rather than spending substantial amounts on this scheme?</li> </ul> <p><i>Further response from Paul Jameson, Local Area Forum Liaison Officer, Derbyshire County Council on 05/12/13:</i></p> <p>We are aware of the improvements made to the cycle path through West Park. However, the proposed improvements under the Cycle Safety Scheme would provide cyclists with a more direct route into the town centre, taking around half the amount of time compared with the route through West Park.</p>	<p><i>Action: Paul Jameson to arrange a response from DCC colleagues.</i></p>

	<p>There are many commuters who opt to cycle to work in the area and - for those who commute into Long Eaton to work - this more direct route would provide a quicker, more efficient and more attractive journey than the leisurely alternative through the park.</p> <p>The proposed scheme will create a safer environment for cyclists and, as a result, encourage a growth in cycling in the town centre.</p> <p>Investigations carried out in preparation of the bid for funding revealed that 46% of cycle-related collisions over the preceding 5-year period were work-related and mostly involved cyclists commuting to work; the proposals will therefore improve safety for all cyclists, particularly commuters. Town centre work places, and adjacent business parks, would benefit from better cycling provision. Staff at local schools would benefit from safer cycling in Long Eaton; large town centre employers and their employees – such as Tesco, Asda and Iceland – would also benefit from these proposals. Long Eaton is home to a range of independent shops, all of which would benefit from improved, safer and sustainable cycle infrastructure provision.</p> <p>The proposals include signage to the wider cycle network (i.e. National Cycle Network No.6 and the Erewash Valley Trail) which will encourage an increase in cycling into and around the town centre – by both residents and visitors – many of whom will access the town centre for shopping and to use the various amenities on offer. It is considered that this will have a positive impact on the town’s economy.</p> <p>DCC’s Road Safety Team co-ordinates programmes of road safety training, education and publicity campaigns with the aim to reduce road traffic collisions.</p> <p><i>Councillor Garry Hickton:</i> I’ve been contacted by many residents who are against this scheme. It would be a catastrophe for the residents of Long Eaton.</p> <p><i>Councillor Roland Hosker:</i> I’d like to clarify that £400,000 for the proposed project is from Sustrans, with the balance from DCC.</p>	
4.7	<p><i>Question from resident #1:</i></p> <p><u>Derbyshire Fire &amp; Rescue Service consultation</u> The following questions are directed to Councillor Roland Hosker in his role as the Chair of the Derbyshire Fire &amp; Rescue Authority.</p> <p>Have you thoroughly read these (<i>consultation</i>) documents? These documents decimate operational staff, fire engines and fire stations.</p> <p>Two years ago, support and backroom staff were rationalised</p>	



against the number of staff now, but these documents do not indicate any further reductions in the backroom staff against this new proposal.

There is one Chief Fire Officer, two Deputy Chiefs and other Senior Managers. Have you looked at all Senior Managers? If you took one or more out, would the Fire Service collapse?

These documents do not indicate the potential for injuries and deaths that may occur in fires and road traffic accidents because the fire appliances are taking too long to get to incidents.

Therefore, as Chair of the Fire Authority, are you telling me that there is not going to be an increase in deaths and more serious injuries by the time taken to get there and are you happy with this collateral damage?

Do you know how many fire engines you require at a house fire where someone needs to be rescued, and how long they will take to arrive at the incident?

Regarding pensions, how will future pensions be paid, with the reduction in personnel paying in?

*Question from resident #2:*

Derbyshire Fire & Rescue Service consultation

What is Erewash Borough Council's response to the Derbyshire Fire & Rescue Service's downgrading of Long Eaton and Ilkeston's fire stations to retained fire fighters, one appliance and one other truck, based possibly in Breaston? Long Eaton is surrounded by high risk; two motorway junctions, an explosives factory, a reservoir, East Midlands Airport. Where will back up services come from to cover if the main appliance is out on a hoax?

*Question from resident #3:*

Derbyshire Fire & Rescue Service consultation

Is it true that in future Long Eaton fire station will not be fully manned but will continue with retained fire personnel?

*Ian Marsden, Consultation Officer, Erewash Borough Council:*

I have with me some details of the Derbyshire Fire & Rescue Service consultation. It is titled the 'Fit to Respond' consultation.

(web link: <http://www.derbys-fire.gov.uk/have-your-say/transforming-service-delivery-for-2022-and-beyond-fit-to-respond-consultation>)

There are documents that you can download from the service's website (*link above*), one of which includes the following wording:

"It is proposed that the current fire station at Tamworth Road, Long Eaton is relocated. The desired location for the new station is nearer to the Breaston area. Long Eaton station has also seen

a 46% reduction in calls over the last four years so consequently it is proposed that the new station will be staffed by retained (on-call) fire-fighters.

*(The station would house) one fire engine and one smaller response vehicle.*

Locating a new station at or near junction 25 of the M1 motorway would also improve the speed of response to the motorway where often the most serious high speed road traffic collisions occur.”

The document also goes on to compare current estimated initial response times for the Long Eaton fire station against the estimated initial response times for proposed the Breaston fire station:

- Market Place area of Long Eaton (high risk area) – 3 minutes response time increasing to 9 minutes;
- Bonsall Street area of Long Eaton (high risk) – 4 minutes response time increasing to 9 minutes;
- Beresford Road area of Sawley– 7 minutes response time increasing to 10 minutes;
- Cleveland Avenue area of Draycott– 9 minutes response time decreasing to 8 minutes.

The website also lists a series of six consultation events. There’s one each in Ripley, Swadlincote, Buxton and Chesterfield. In Erewash, the one event is taking place in Ilkeston Market Place on Saturday 9 November between 9:00am and 3:00pm. Alternatively, there is an event two days earlier in the Westfield Shopping Centre in Derby from 9:00am onwards.

*Question from Resident #4:*

Regarding retained fire fighters. Derbyshire Fire & Rescue Service would require newly recruited retained personnel if the Long Eaton fire station were to be relocated to Breaston. The retained personnel have to live within a five minute radius of the fire station. The service has had enough trouble recruiting retained personnel to Long Eaton, never mind Breaston. Mr Hosker, are you going to oppose this proposal?

*Councillor Roland Hosker (Chair of Derbyshire Fire & Rescue Authority):*

I can’t answer that fully at this time. We are out to consultation and we’ll see what follows. The proposal is up to 2022 so it will not happen overnight.

*Chair:*

Can you please, Councillor Hosker, look at the possibility of hosting a consultation event in Long Eaton town centre, given the strength of negative feeling registered about the proposal this evening?

*Ian Marsden, Consultation Officer, Erewash Borough Council:*  
I will make contact with the Consultation Officer at Derbyshire

*Action: Ian Marsden to contact Derbyshire*

	<p>Fire &amp; Rescue Service to highlight the strength of feeling recorded at the meeting this evening, and to make a request on the Forum's behalf that a consultation event be arranged to take place in Long Eaton town centre.</p> <p><i>Response from Christine Thornhill, Consultation and Evaluation Officer, Derbyshire Fire &amp; Rescue Service on 31/10/13:</i> Our management team have decided not to extend the number of roadshows to include Long Eaton. Councillor Hosker has been made aware that our resources do not allow us to hold roadshows in all the affected areas. This would mean carrying out 31 in total. We would encourage the public to attend the Ilkeston roadshow on Saturday 9 November on the Market Place.</p> <p>With regard to the specific questions from the evening, most of these are answered in our documentation. However, I will get answers where I can in time for the next meeting. We have had a lot of Freedom of Information requests and this has delayed us answering.</p> <p><i>Dave Bramwell, Head of Green Space and Street Scene, Erewash Borough Council:</i> Has any consideration been given to putting all three 'blue light' services together in one control centre to save operational costs?</p> <p><i>Councillor Roland Hosker (Chair of Derbyshire Fire &amp; Rescue Authority):</i> Brandon Lewis MP (the Fire Minister) said that he would like to see it happening on a national level.</p> <p>Please contact Derbyshire Fire &amp; Rescue Service if you want any of the consultation papers to be posted out to you. They can be contacted on 01332 771221.</p>	<p><i>Fire &amp; Rescue Service's Consultation Officer.</i></p>
4.8	The Chair closed the meeting at 9:10pm.	
	<p><b>Date and time of next meeting</b> Wednesday 19 February 2014, 7:00pm. Venue to be confirmed.</p>	