

# **EREWASH DIRECTORY OF SUPPORT SERVICES**

Updated December 2017

## Erewash Directory of Support Services

There are more than 30 support services in Erewash which give “Housing related support”. The services give support to nearly 3,000 vulnerable people in Erewash.

This directory contains details of most of the housing-related support services which we are aware of in Erewash.

Links are provided to websites, where possible, and these should provide much more detailed information about each service.

### **What is Housing Related Support?**

Housing Related Support assists vulnerable people to live independently in the community. It does not provide personal care, but compliments housing, health and social care services.

### **Housing Related Support Services include:-**

Floating Support – support in any type of home e.g. private rented, owner occupier or local authority tenancy.

Supported Housing – Providing accommodation and support e.g. in a refuge, hostel, or rooms in a shared house with on-site support.

Some of these services are funded by the Derbyshire Accommodation and Support Team - DAST

For more information, see the Derbyshire County Council website

[http://www.derbyshire.gov.uk/social\\_health/adult\\_care\\_and\\_wellbeing/accommodation\\_and\\_housing/housing\\_support/default.asp](http://www.derbyshire.gov.uk/social_health/adult_care_and_wellbeing/accommodation_and_housing/housing_support/default.asp)

Page number

Young People aged 16 – 24 <i>(including Care Leavers; Young Offenders; Teenage Parents; Young People with Substance Misuse problems)</i> .....	4 – 6
Adults aged 25+ <i>(including offenders, people with substance misuse problems, single homeless)</i> .....	7
People with mental ill health .....	8
People at risk of domestic abuse .....	9
Move-on accommodation .....	10
People with learning disabilities .....	11
Older People with support needs .....	12 – 13

# Young People aged 16 – 24

Including Care Leavers; Young Offenders; Teenage Parents; Young People with Substance Misuse problems)

Provider	What is the service?	Who is it for?	Level of Support	Location	Number of units in Erewash	Contact Details
SAFE consortium  (Framework and Stonham)	Supported housing (shared or self-contained)	Young people (16-24) who are homeless or at risk of losing their home Including: - Teenage parents and young pregnant women - Care leavers - Young offenders - Young people with substance misuse issues - Young people at risk	4 hours per week average per person	Ilkeston & Long Eaton	23 initially, but may reduce over time	SAFE Derbyshire 62 South Street, Ilkeston, DE7 5QJ Tel: 0115 8504059  <a href="mailto:safe@frameworkha.org">safe@frameworkha.org</a>  <a href="http://www.frameworkha.org/framework_near_me/259_safe_housing_and_support_for_young_people">http://www.frameworkha.org/framework_near_me/259_safe_housing_and_support_for_young_people</a>
Canaan Trust  ((also listed in Adults 25+ services below))	Supported housing (shared or self-contained), Person Centred tailored support with dedicated Support Worker and Pastoral Worker. In-house College (National Tests – dedicated fully equipped facility); full Living Skills programme; Healthy Living Programme including gym & swim; full Move-On pack provision and support into own tenancy.  (not DAST funded))	Single homeless males (16 - 60), with support needs and offenders or people at risk of offending people with learning difficulties	. 24-7, 365 on site staffing	Long Eaton	9	Jordan House 14 Main Street Long Eaton NG10 1GR Tel: 0115 946 4903  office@canaan-trust.co.uk Website: www.canaan-trust.co.uk
		Single homeless males (16 - 60), with support needs and offenders or people at risk of offending, people with learning difficulties	24-7, 365 support	Cranmer Street, Long Eaton	3	

## Young People aged 16 – 24

Including Care Leavers; Young Offenders; Teenage Parents; Young People with Substance Misuse problems)

Tuntum Housing Association	Foyer (not DAST funded)	Single homeless with support needs and young people at risk (16-25)	Housing Management – details etc to be confirmed.  Support needs covered by SAFE floating support	Long Eaton	9	TunTum Foyer 100 Derby Road Long Eaton NG10 4LS Tel: 0115 946 3306  Fax: 0115 9461139 Website: <a href="http://www.tuntum.co.uk/">http://www.tuntum.co.uk/</a> 100derbyroad@tuntum.co.uk
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## Young People aged 16 – 24

Including Care Leavers; Young Offenders; Teenage Parents; Young People with Substance Misuse problems)

Provider	What is the Service?	Who is it for?	Level of Support	Location	Number of units in Erewash	Contact details
Derventio Housing Trust (SmartShare)  (also in Adults Aged 25+ provision – see below)	Shared, supported housing	Single homeless with support needs (18+)	Clients expected to have minimal support needs	Erewash	31	Derventio Housing Trust 33 Boyer Street, Derby DE22 3TB Tel: 01332 292776 Email: <a href="mailto:info@derventiohousing.com">info@derventiohousing.com</a>
Tuntum Housing Association	Supported houses Shared and self-contained (not DAST funded)	Teenage Parents 16-18 Lone Parents/Couples Pregnant or parents..	Housing Management and minimal support needs from Tuntum.  Other support needs covered by SAFE floating support	Ilkeston & Long Eaton	13	c/o TunTum Foyer 100 Derby Road Long Eaton NG10 4LS Tel: 0115 946 3306 Fax: 0115 9461139 Website: <a href="http://www.tuntum.co.uk/">http://www.tuntum.co.uk/</a> 100derbyroad@tuntum.co.uk
Trident	Supported Accommodation  (not DAST funded)	Accommodation and related support services to young people leaving residential and foster care.	To be confirmed	Ilkeston	5	The Old Bake House 4 Wharnccliffe Road Ilkeston Derbyshire DE7 5HF Tel: 0115 932 6524

**Young People aged 16 – 24  
Including Care Leavers; Young Offenders; Teenage Parents; Young People with Substance Misuse problems)**

SAFE consortium (Framework and Stonham)	Floating Support	Young people (16-24) who are homeless or at risk of losing their home: - Teenage parents and young pregnant women - Care leavers - Young offenders - Young people with substance misuse issues -YP at risk	4 hours per week average per person	56 across Erewash and South Derbyshire	28 approx	SAFE Derbyshire 62 South Street, Ilkeston, DE7 5QJ Tel: 0115 8504059  <a href="mailto:safe@frameworkha.org">safe@frameworkha.org</a>  <a href="http://www.frameworkha.org/framework_near_me/259_safe_housing_and_support_for_young_people">http://www.frameworkha.org/framework_near_me/259_safe_housing_and_support_for_young_people</a>
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<b>Adults aged 25+ (including offenders, people with substance misuse problems, single homeless)</b>						
<b>Provider</b>	<b>What is the service?</b>	<b>Who is it for?</b>	<b>Level of Support</b>	<b>Location</b>		<b>Contact Details</b>
P3 Homeless Provision	Accommodation and support for people aged 18+. (however, referrals for under 25's initially should be made to the SAFE Consortium)  24 hour staffed hostel with 12 individual rooms  32 units of accommodation in the community.	General needs accommodation for males and females aged 18+ who are experiencing or are at risk of homelessness within Erewash	Hostel - staffed 24/7 hours – with weekly key worker sessions  Dispersed accommodation one to one support	(Erewash) Long Eaton and Ilkeston	44	P3 Derbyshire Homeless Service Artemis House 22-24 Clarence Road Long Eaton, Derbyshire NG10 3NQ Phone: 01159 729874 Fax: 01159 728724 Email: Artemis.house@p3charity.org Web : www.p3charity.org

<b>Adults aged 25+ (including offenders, people with substance misuse problems, single homeless)</b>						
<b>Provider</b>	<b>What is the service?</b>	<b>Who is it for?</b>	<b>Level of Support</b>	<b>Location</b>		<b>Contact Details</b>
Canaan Trust  (also listed in young people services above)	Supported housing (shared or self-contained), Person Centred tailored support with dedicated Support Worker and Pastoral Worker. In-house College. Full Living Skills programme; Healthy Living Programme; Full Move-On pack provision and support into own tenancy.	Single homeless males (16 - 60), with support needs and offenders or people at risk of offending people with learning difficulties	24-7, 365 on site staffing	Long Eaton	9	Jordan House 14 Main Street Long Eaton NG10 1GR Tel: 0115 946 4903 office@canaan-trust.co.uk Website: www.canaan-trust.co.uk
		Single homeless males (16 - 60), with support needs and offenders or people at risk of offending, people with learning difficulties	24-7, 365 support	Cranmer Street, Long Eaton	3	
Derventio Housing Trust (SmartShare)  (also in young people provision – see above)	Shared, supported housing	Single homeless with support needs (18+)	Clients expected to have minimal support needs	Erewash	31	Derventio Housing Trust, 33 Boyer Street, Derby DE22 3TB Tel: 01332 292776 Email: info@derventiohousing.com

## People with mental ill health

Provider	What is the service?	Who is it for?	Level of Support	Location	Contact Details
iDecide consortium (P3; Amber Trust and Derbyshire Federation for Mental Health)	Supported housing (shared or self-contained)	People with mental ill health 16 – 18 yrs considered 18 +	Up to 3 hours per week	Locations Ilkeston & Long Eaton	31  For referrals – 01773 742051 E: <a href="mailto:info@idecidederbyshire.org">info@idecidederbyshire.org</a> W: <a href="http://idecidederbyshire.org">idecidederbyshire.org</a>  Erewash Navigator Office 98 Bath Street Ilkeston DE7 8FE 0115 930 9199
iDecide consortium (P3; Amber Trust and Derbyshire Federation for Mental Health)	Floating support	People with mental ill health (16+)	Up to 1 hour per week	Erewash	20  For referrals – 01773 742051 E: <a href="mailto:info@idecidederbyshire.org">info@idecidederbyshire.org</a> W: <a href="http://idecidederbyshire.org">idecidederbyshire.org</a>  Erewash Navigator Office 98 Bath Street Ilkeston DE7 8FE 0115 930 9199



## People at risk of domestic abuse

Provider	What is the service?	Who is it for?	Level of support	Location		Contact Details
Trident Reach	Supported Accommodation – dispersed houses	People fleeing domestic Abuse (men, women and children)	To be confirmed 4 hours per week average	Long Eaton and Ilkeston	4 Likely to be increased	Domestic Abuse Accessline – 0800 0884 194  www.reachthecharity.org.uk annap@reachthecharity.org.uk
Trident Reach	Floating Support	People fleeing domestic Abuse (men, women and children)	To be confirmed 4 hours per week average	Approx 42 across Erewash and South Derbyshire	21 approx	Domestic Abuse Accessline: – 0800 0884 194  www.reachthecharity.org.uk helenl@reachthecharity.org.uk

## Move-on Accommodation

This is accommodation for people moving on from supported accommodation.

Provider	What is the service?	Who is it for?	Level of Support	Location		Contact Details
P3 Move-on	Second-stage move on accommodation Fully furnished self-contained flats	Move on accommodation for clients who have been in supported housing or who have received floating support and are ready to move on into independent living.	Intensive Housing Management provided	Long Eaton	12	c/o Artemis House (P3) Clarence Road Long Eaton NG10 3NQ Tel: 0115 972 9874 Fax: 0115 9728724 Email : artemis.house@p3charity.org Web: www.p3charity.org

## People with learning disabilities

Provider	What is the service?	Who is it for?	Exclusions	Location		Contact Details
Enable Housing Association Ltd	Supported housing (shared or self-contained)	People with learning disabilities (all age groups)	People who misuse alcohol, people who misuse drugs, people with arson convictions and people with pets	Amber Valley, Bolsover, Chesterfield, Derbyshire Dales, Erewash and High Peak	2	Enable Housing Association Ltd, Area Office, 95 Sheffield Road, Chesterfield, Derbyshire, S41 7JH. Tel: 01246 550515
Golden Lane Housing	Supported housing (shared or self-contained) Golden Lane Housing provide Housing Management only and a separate provider must provide support package.	Adults with learning disabilities (all age groups)	Persons must have a support package agreed with local authority totalling a minimum of 15 hours per week	16 services throughout Derbyshire	3 services in Erewash	Tel: 0300 003 7007 Email: enquiries@glh.org.uk www.glh.org.uk
Mencap	Supported housing (shared or self-contained)	People with learning disabilities (all age groups)	No specific exclusions: decided on case by case basis	Amber Valley and Erewash	33	Tel: 0115 9835735 Helpline: 0808 808 1111. Email: information@mencap.org.uk www.mencap.org.uk
Nottingham Community Housing Association	Housing Related Floating Support and Housing Options Support	People (aged 18+) with learning disabilities; Autism; Asperger's; Acquired Brain Injury; Physical disabilities	No specific exclusions: decided on case by case basis	67 across the whole of Derbyshire	9 approx	NCHA North Notts Personalised Support Team Unit 3 – The Point, Coach Road Shireoaks, Nottinghamshire S81 8BW Tel: 0115 8443540 Email: <a href="mailto:careandsupportderbyshire@ncha.org.uk">careandsupportderbyshire@ncha.org.uk</a> Phone: www.ncha.org.uk <a href="http://www.personalisedsupport.co.uk">www.personalisedsupport.co.uk</a>
United Response	Supported Living	People with learning disabilities	Varies	Across Derbyshire and Nottingham	To be confirmed	United Response Area Office Eleanor House Albert Street Ilkeston DE7 5GS <a href="mailto:info@unitedresponse.org.uk">info@unitedresponse.org.uk</a>

## Older people with support needs

Provider	What is the service?	Who is it for?	Level of Support	Location		Contact Details
Derwent Living	Community alarm	Older people with support needs ( 55+) and people with a physical or sensory disability (40+)		Amber Valley, Bolsover, Chesterfield, Derbyshire Dales and Erewash	19	Derwent Living, No. 1 Centro Place, Pride Park, Derby, DE24 8RF. Tel: 01332 346477 <a href="mailto:info@derwentliving.com">info@derwentliving.com</a> <a href="http://www.derwentliving.com">www.derwentliving.com</a>
Emh/Enable	Older Persons Support Service	Older people with support needs (55+)		Erewash	700 approx	<a href="mailto:info@enable-group.org.uk">info@enable-group.org.uk</a>
Making Space	Floating Support Community alarm with response service	Older people with support needs ( 55+)	As needed, and according to package. Can include - . weekly phone checks; response to falls; visiting "warden"	Erewash and Derbyshire Dales	Community Alarm	Telephone: 01246 592017 Email: <a href="mailto:derbyshire.floatingsupport@makingspace.co.uk">derbyshire.floatingsupport@makingspace.co.uk</a>  Making Space, Suite 5, Ashover Business Centre Matlock Road, Kelstedge Ashover, Derbyshire S45 0DX  Website: <a href="http://www.makingspace.co.uk/">http://www.makingspace.co.uk/</a>
Emh/Enable	Resident warden	Frail Elderly		Long Eaton, Sandiacre & Ilkeston	103	<a href="mailto:info@enable-group.org.uk">info@enable-group.org.uk</a>

## Older people with support needs

Provider	What is the service?	Who is it for?	Level of Support	Location		Contact Details
Riverside ECHG (formerly English Churches Housing group)	Sheltered housing	Older people with support needs (60+)		Erewash	54	<p>Amie Jones Property Administrator Solent Court, Southampton Street, Reading. RG1 2QS</p> <p>24 hour call centre: 0345 111 1887. <a href="mailto:Amie.Jones@riverside.org.uk">Amie.Jones@riverside.org.uk</a> Website: <a href="http://riverside.org.uk">riverside.org.uk</a></p>
Metropolitan	Sheltered housing with community alarm	Older people with support needs (60+)		Erewash	16	<p>Ranjana Mitra   Area Manager   Care &amp; Support   t: 0203 535 5140   m: 07734 963537   e: <a href="mailto:Ranjana.Mitra@metropolitan.org.uk">Ranjana.Mitra@metropolitan.org.uk</a></p> <p>Metropolitan   Masons Place Business Park   Nottingham Road   Derby   DE 21 6YZ   <a href="http://www.metropolitan.org.uk">www.metropolitan.org.uk</a></p>